

Fiber Services

Reliability Report (2015)

Month	January	February	March	April	May	June	July	August	September	October	November	December	Totals
Total Customer	120	121	121	122	124	124	124	125	126	127			
Total Minutes	44,640	40,320	44,640	43,200	44,640	43,200	44,640	44,640	44,640	44,640	43,200	44,640	527,040
Total Service Minutes	5,356,800	4,878,720	5,401,440	5,270,400	5,535,360	5,356,800	5,535,360	5,580,000	5,624,640	5,669,280	-	-	54,208,800

Unscheduled Outages

Number of Customers	120	121	23	0	27	0	0	125	4	127	0	0	547
Outage Minutes	12	19	15	0	15	0	0	22	240	15	0	0	338
Total Outage Minutes	1440	2299	345	0	405	0	0	2750	960	1905	0	0	10104

Scheduled Outage

Scheduled Minutes													
Actual Minutes													

Outage Cause

Provider Down								X		X			
Weather													
Equipment Failure	X	X			X								
Animal									X				
Human Error			X										

Monthly Outage %	0.000268817	0.00047123	0.006%	0.000%	0.007%	0.000%	0.000%	0.049%	0.017%	0.034%	#DIV/0!	#DIV/0!	0.019%
Uptime Percentage	99.973%	99.953%	99.994%	100.000%	99.993%	100.000%	100.000%	99.951%	99.983%	99.966%	#DIV/0!	#DIV/0!	99.981%