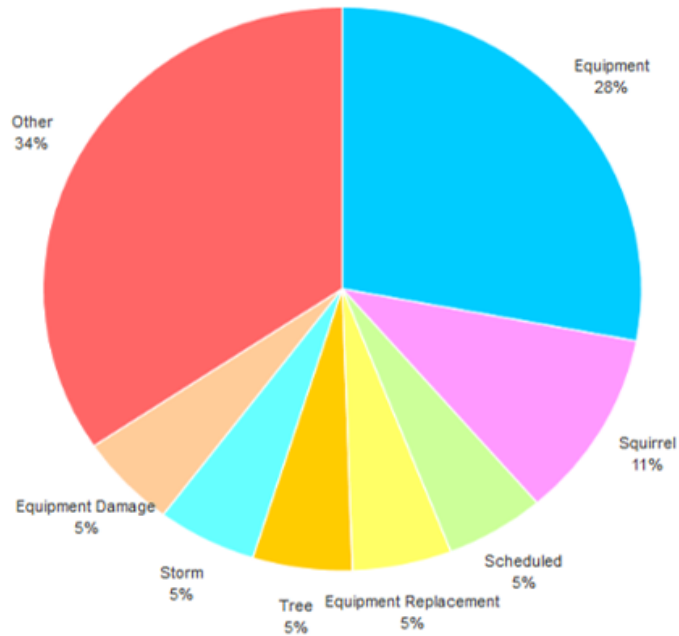


Outage Minutes By Cause

Outage Cause	Customer Minutes of Duration	View
Equipment	289,476	View
Weather	168,813	View
Electrical Failure	90,716	View
Storm	78,630	View
Tree	59,189	View
Squirrel	56,980	View
Utility Maintenance and Repairs	38,404	View
Utility Human Error	31,080	View
Lightning	5,661	View
Scheduled	2,066	View
Public	1,797	View
Equipment Replacement	1,155	View
Wildlife	427	View
Vehicle Accident	405	View
Equipment Damage	385	View
Construction	150	View
Repairs	80	View
Total	825414	

Electric System Reliability 12 months



Outage Cause	Count	View
Equipment	26	
Squirrel	10	
Scheduled	5	
Equipment Replacement	5	
Tree	5	
Storm	5	
Equipment Damage	5	
Public	5	
Lightning	5	
Wildlife	4	
Electrical Failure	4	
Weather	4	
Utility Maintenance and Repairs	4	
Vehicle Accident	3	
Repairs	1	
Construction	1	
Utility Human Error	1	
Total	93	

Key Results

SAI (percent)	99.9792
AIDI (minutes)	67.891
AIDI (minutes)	113.086
AIFI (number of interruptions)	1.7

Range Results

Event Count